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[www.copperhillsdogresort.com](http://www.copperhillsdogresort.com)

## Resort Rates

Duration	Prices	Includes
1-2 nights	<b>\$30/night</b>	<p>Transportation is provided for dogs being dropped off and picked up at Copper Hills Dog Resort in Des Moines. All resort visits are shuttled to and from the resort in comfortable, secured kennels. During their trip, they are provided with relaxing music and a Kong treat (with parent's permission.)</p> <p>At the resort, your dog will enjoy group and individual playtime throughout the day. In the evening, they will sleep in a 7 ft. by 8 ft. themed suites with bed or cot, comfortable bedding and water. Soft music is played in the evenings to soothe your puppy to sleep. Evening treats are given out with parent's permission and all dogs receive a one-on-one cuddle session. The owners of Copper Hills Dog Resort live on-site so visitors are constantly supervised.</p> <p>Dogs are fed twice a day. We will provide dog food for no charge, but encourage owners to bring their dog's own food. You are also welcome to bring one of your dog's toys or blankets to give the comforts of home. Dogs staying 3 nights or more receive a complimentary bath prior to leaving. You will also receive a paw-gress report detailing your pet's visit along with pictures from their doggy vacation.</p>
3 nights or more	<b>\$27/night</b>	
Family Discount	<b>40% off additional dog(s)</b>	
Extended Stay Discounts	<b>Quotes available based on length of stay, size and number of dogs</b>	

## **Boarding Information and Policies**

**The purpose of Copper Hills Dog Resort (“Center”) is to provide a safe, fun and stimulating social environment for dogs when you are away. To ensure the safety and health of your pet and other guests, we require all guests to comply with the following rules and regulations:**

**HOURS:** Pickups and drop offs at Copper Hills Dog Resort, Inc. can be arranged by appointment by calling our downtown location at 515-288-0957. Facility tours can also be scheduled by appointment.

If you are dropping off at Downtown Doggy Daycare in Des Moines, specific pick up and drop off times must be scheduled when you make the reservation. Our hours for drop off are Monday through Friday from 6:30 am to 6:30 pm, Saturday from 8 am to 4 pm and Sunday from 12 pm to 6 pm. Our hours for pickup are Monday through Friday from 2:30 pm to 6:30 pm, Saturday from 10 am to 4 pm and Sunday from 12 pm to 6 pm. Staff goes off duty at closing and there is a \$1.00 charge per 5 minutes for any pet left after closing. If pet is left one hour past closing, they will be considered a boarding client and you will be charged an additional fee.

**RATES:** Our rate for one or two nights is \$30/night per dog. Our rate for three nights or more is \$27/night per dog. Dogs must be pre-screened before being accepted. We offer a family discount of 40% off each additional dog’s stay. Extended stay discounts are also available depending on the length of stay.

**APPLICATION:** All dogs must have a complete, up-to-date and approved application and signed owner’s agreement on file to attend daycare.

**RESERVATIONS:** Copper Hills Dog Resort, Inc. kindly ask that dog owners make reservations by calling our downtown location at 515-288-0957.

**CANCELLATIONS:** If you must cancel your reservation, please call at least 24 hours before your scheduled drop off date. Otherwise, you will be charged \$20 for each dog. This charge also applies to no-shows on the day of the scheduled reservation.

**VACCINATIONS:** All dogs must have up to date vaccinations and be on monthly heartworm and flea preventative. **Owners must submit written proof of Rabies, DHLPP, Bordetella vaccinations from your veterinarian.** We also require all dogs to be on a monthly flea and heartworm preventative. Your veterinarian can fax the records to 515-243-0388. **We cannot take your dog for daycare until we have a copy of these records.**

**TRANSPORTATION:** Transportation is provided free of charge for dogs being dropped off and picked up at Downtown Doggy Daycare in Des Moines. All resort visitors are shuttled to and from the resort in a climate controlled pet taxi with comfortable, secured kennels. During their trip, they are provided with relaxing music and a Kong treat (with parent’s permission.)

**BOARDING ENVIRONMENT:** Dogs are kept in a climate controlled indoor kennel area. Our visitors will sleep in 7 ft. by 8 ft. themed suites with bed or cot, comfortable bedding and water. Soft music is played in the evenings to soothe your dog to sleep. Evening treats are given out with parent's permission and all dogs receive a one-on-one cuddle session with a staff member. If you are boarding multiple dogs, they must be from the same family to stay together.

**FOOD AND TREATS:** Dogs are fed twice a day unless otherwise instructed by the owner. Copper Hills Dog Resort encourages owners to bring their dog's own food stored in an air tight container. We will supply dog food if not provided. We serve IAMS Natural Way dog food made with natural ingredients of chicken and vegetables. Fresh water is always supplied for your dog throughout their stay at Copper Hills Dog Resort.

With parent's permission, we provide treats in the afternoon and at bedtime. Parents can also bring own treats to store in your dog's cubby during their visit. We also take suggestions if your dog has a special treat they enjoy.

**BLANKETS AND TOYS:** Copper Hills Dog Resort encourages owners to bring a favorite blanket or toy to provide the comforts of home. Copper Hills Dog Resort will provide clean bedding, toys and food and water bowls on a daily basis.

**EMERGENCY MEDICAL CARE:** We will first contact the veterinarian listed on your application in the case of a medical emergency. If your veterinarian is not available, we will make arrangements with Copper Hills Dog Resort's veterinarian on record, Monroe Animal Clinic.

**MEDICATIONS:** We can administer heartworm, flea and other medication as needed.

**CLEANLINESS:** To ensure a clean environment for your dog, we disinfect the facility on a daily basis. We are licensed and regularly inspected by the Department of Agriculture and Land Stewardship.

**BATHING:** All dogs staying for three nights or more at Copper Hills Dog Resort will receive a bath and brush on their departure date. Nail clipping can be done for an additional \$8 per dog.

**DAYCARE OPTIONS:** Daycare is available all day with naptime held from 2 pm to 4 pm. Bedtime hours will be from 10 pm to 6:30 am. We cannot board your dog if they are not social with other dogs. They will be pre-screened to ensure proper fit for the group setting.

**DEPARTURE SERVICES:** Throughout your dog's visit, you will receive paw-gress reports (progress report) via email detailing your pet's visit along with pictures from their doggy vacation.